



# GETTING SERVER READY

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**Planning on working in a bar or serving alcohol at a Canadian restaurant? You may need to complete a course in the province in which you live.**

## British Columbia

### [Serving It Right](#)

Serving It Right is British Columbia's mandatory self-study course that educates licensees, managers and servers about their legal responsibilities when serving alcohol, and provides effective techniques to prevent problems related to over- service.

## Ontario

### [Smart Serve](#)

Smart Serve supports the industry in their endeavours to ensure responsible alcohol service is aligned with public safety for the good of communities.

## Alberta

### [Proserve](#)

ProServe is Alberta's liquor staff training program. It is designed to help make sure that serving and selling liquor in Alberta is done according to the law and in a way that keeps customers, guests and others safe from harms that could happen when people buy or drink liquor. Other provinces across Canada have similar responsible liquor service programs.

## Saskatchewan

### [Serve It Right](#)

Serve It Right Saskatchewan (SIRS) is the official provincial responsible service of alcohol program. It provides consistent training for the sale and service of alcohol, helping commercial and special occasion permit holders to ensure that alcohol-related activities are conducted with integrity and in a socially responsible manner.

## Manitoba

### [Serving It Safe](#)

The Serving It Safe Program is about changing views of alcohol service and safety in the tourism/hospitality industry. The consumption of alcohol has changed.

Public attitudes have changed. Laws and regulations have changed. Employees and employers who serve alcohol need to understand their role in response to this new business environment.

## Quebec

### [Action Service](#)

Éduc'alcool and the Quebec Institute of Tourism and Hospitality (ITHQ) offer Action Service training for owners and directors of licensed establishments and their employees. Action Service informs them of their professional and legal responsibilities, while helping them identify and manage clients who drink too much.

## New Brunswick

### [Responsible Beverage](#)

Prevent, Protect, and Prosper with Responsible Beverage training!

## PEI

### [Responsible Beverage Service Program](#)

It's Our Business is an awareness program for servers, security and owner/managers of licensed establishments. It's Our Business combines reliable information on the responsible service of alcohol to your patrons with techniques to ensure their safety both during and after their visit to your establishment. This is responsible service. It's Our Business is a program required by law in order to serve alcoholic beverages on PEI.

## Nova Scotia

### [Serve Right](#)

The Serve Right program is about changing views of alcohol service in the Tourism Industry. Staff who serve alcohol need to understand their part in the industry's response to a changing business climate.

Management of hotels, restaurants, clubs and bars are looking at new plans for keeping or improving profits with lower alcohol sales. The goal is to find ways to keep both the guest and the public safe while continuing profitable, enjoyable and hospitable service.

## Newfoundland

### [It's Good Business – Responsible Alcohol Service](#)

The It's Good Business (Newfoundland and Labrador) program is about changing views of alcohol service in the tourism/hospitality industry. The consumption of alcohol has changed. Public attitudes have changed. Laws and regulations have changed. Employees and employers who serve alcohol need to understand their role in response to this new business environment. This program blends good business sense with good corporate citizenship.